



## **Warranty Statement**

All **Replas** products are guaranteed fit for purpose at the time of purchase. Should a fault be apparent at that time the goods will be replaced or a refund given. Repeat Plastics Australia P/L (RPA) will not be responsible for any freight or installation costs incurred.

We guarantee all **Replas** products to be free of manufacturing or material defect that will significantly affect the use of the product for a period of ten years. Any **Replas** product deemed defective by RPA under normal use conditions, will be either repaired or replaced at RPA discretion.

RPA is committed to producing the best product possible whilst ensuring the use of recycled plastic as a raw material. Please see our expected quality facts under the heading "Quality Statement" on the Replas web site under the tab "General" [www.replas.com.au](http://www.replas.com.au).

RPA does not take responsibility for cost involving replacement of products. Our Customer Service Help Line 1-800 - 737527 is ready to provide immediate attention to any questions, comments or concerns. We are available to answer your calls Monday through Friday from 8 am to 5 pm CST. In addition your product comments or concerns are welcome via e-mail at: [info@replas.com.au](mailto:info@replas.com.au)

General Specification would be as follows:

### **Material Source**

Post consumer and post industrial waste plastic and other additives

### **Physical Properties**

Sectional Integrity

### **Voids and Finish**

Porosity to a maximum of 15% of cross section.

Maximum void length 10% of largest cross section.

Surface finish will be relatively smooth and not have any major voids or visible defects

### **Size**

Sizes are indicative and do vary batch to batch as shrinkage is not consistent. Variance is approx 1.5%. Fins on planking also may vary.

### **Colour**

With different batches and in some cases in the same batch run, product produced will have slight shades of colour variance.

### **Finish**

RPA produce a recycled product that will never look like products that use virgin material, clients should expect the finished product to have some minor flaws in the finished product.